

**BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 07th day of August 2018
C.G.No:56/2018-19/Vijayawada Circle**

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

V. Subramanyam, *Suryanarayana & others*
C/o Rama Chandra Murthy,
Kanakavalli,
Thotlavalluru,
Krishna -Dist.

Complainant

AND

1. AE/Thotlavallur
2. ADE/O/Vuyyuru
3. DE/O/Vuyyuru

Respondents

ORDER

1. Complainant filed a petition before the Forum regarding Rectification of low voltage problem to the complainant agriculture Service No. 6711311000547.
2. Respondent No.1 in his written submission to the Forum submitted that the Agriculture DTR which is feeding the complainant's agriculture service was failed due to thunder bolt and the same was replaced on 05.05.2018 and the complainant's low voltage problem was resolved..
3. Complainant expressed his satisfaction when he was contacted over phone by the Forum on 04.08.2018.at12.05 PM .
4. Since the grievance of the complainant was resolved by the Respondents. Accordingly the case is disposed off in favour of the complainant.

C.G.No:56/2018-19/Vijayawada Circle

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DESPATCHED
DATE *10/8/18*

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 07th August 2018.

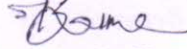
Sd/-
Member (Finance)

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

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